

Stephen Isioma AJUEBOR

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Professional Summary

Certified Cybersecurity Professional with strong technical expertise in network defense, threat response, and IT service management. Holds industry-recognized certifications including ISC2 CC, CompTIA Security+, and ITIL v4. Proven experience in supporting secure IT infrastructures, delivering cybersecurity training, and implementing security measures that reduce risk and enhance performance. Adept at resolving complex technical issues and contributing to operational excellence in fast-paced environments.

SKILLS

- **Cybersecurity & Risk Management:** Skilled in applying security frameworks (e.g., NIST, ISO 27001) to protect IT assets and manage risks.
- **Security Tools & Protocols:** Proficient with firewalls, IDS/IPS, VPNs, and endpoint protection tools.
- **Incident Detection & Response:** Hands-on experience in monitoring, identifying, and resolving security incidents using modern tools and techniques.
- **IT Service Management (ITIL v4):** Knowledgeable in IT service lifecycle, incident management, and continual service improvement.
- **Network Infrastructure & Support:** Experienced in configuring and securing networks using Cisco, Huawei, and VMware technologies.
- **Technical Troubleshooting:** Strong problem-solving skills for diagnosing hardware, software, and network issues.

EDUCATION

Network & Security Architecture (Co-op)
Fanshawe College, London, ON

SEPT 2024 – APR 2025

- Gained hands-on experience designing and deploying secure network infrastructures for small to enterprise-level systems through real-world projects and lab simulations.
- Developed advanced skills in configuring firewalls, intrusion detection systems, and VPNs as part of a network security course project.
- Collaborated with peers on team-based assignments, implementing network defense mechanisms using Cisco, VMware and other enterprise tools.

Bachelor of Science in Computer Science
University of Benin, Benin city

OCT 2016 – AUG 2021

- Built a strong foundation in programming, algorithms, and data structures, applying these principles to develop software solutions for real-world problems.
- Completed coursework in operating systems, computer networks, and software engineering, with a focus on problem-solving, system architecture, and network security.

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EXPERINCE

Crestsage Limited

MAY 2022 – AUG 2024

Technical Support Specialist

- Managed all IT operations, optimizing technology utilization to support business growth and improve operational efficiency.
- Conducted research and analysis to identify and resolve software and hardware issues, ensuring minimal downtime and improved productivity.
- Diagnosed and troubleshooted technical issues related to account setup and network configuration, enhancing overall network performance.
- Logged all technical issues and resolutions systematically, ensuring comprehensive tracking and follow-up to maintain system integrity.
- Performed quarterly maintenance on staff laptops, improving performance and extending device lifespan.

TechQuest STEM Academy LTE

NOV 2022 – AUG 2024

Cybersecurity Instructor

- Equipped students with practical skills for safeguarding digital infrastructure, focusing on real-world applications of cybersecurity principles.
- Taught and facilitated the implementation of advanced security measures, preparing students to face contemporary cybersecurity challenges.
- Conducted assessments to evaluate student progress and adapt instructional methods accordingly, ensuring effective learning outcomes.

Cyberspace Limited

AUG 2018 – JAN 2019

Front-End Developer (intern)

- Led the development of a social application focused on comedy videos, collaborating with a team of software engineers to deliver a user-friendly interface.
- Executed frontend development for multiple web pages, enhancing user experience and accessibility.
- Gained foundational to intermediate knowledge of Java and XML, leveraging Android Studio IDE for app development, contributing to a better understanding of mobile security considerations.

CERTIFICATIONS

- [ISC2 CC \(Certified in Cybersecurity\) – March 2025](#)
- [CompTIA Security+ – April 2025](#)
- [ITIL v4 Foundation Certification – May 2025](#)
- Health and Safety Certificate, Fanshawe College, London, Ontario 2024